

MTA is a quality telecommunications service provider that offers basic and enhanced services at reasonable rates to all consumers within its service territory. Basic telephone service includes: Single party service; Touch-tone; Voice grade access to the public switched network; Access to 911 emergency services; and Access to operator services, inter-exchange carriers, and directory assistance. MTA's basic service residential line rate is \$13.20.

MTA offers several wireless plans at competitive rates to all consumers within its coverage area. The Afford-A-Phone wireless plan includes 1200 minutes, free Call Waiting, Call Forward, Caller ID, and 3-Way Conference features plus A \$35 activation fee for a monthly or annual service contract. The plan rate is \$1 plus .25/minute for additional airtime that exceeds 1200 minutes. Long distance and roaming charges are not included; all rate plans are billed one month in advance; other restrictions apply.

Low income individuals may be eligible for Lifeline or Afford-A-Phone discounts and the Link-Up program. Toll blocking is mandatory unless a \$250 security deposit is provided. Toll blocking allows you to block incoming and outgoing long distance calls.

If you qualify for these programs, please fill out the application and bring it to any MTA customer service office: 480 Commercial Drive in Palmer, 701 East Parks Highway in Wasilla, or 12110 Business Boulevard in Eagle River.

MTA wants to ensure all members receive affordable phone service. If you have questions, or would like to receive telephone service from MTA, please call us at 745-3211, 694-3211, 1-800-478-3211, or visit one of our business offices nearest you. MTA's headquarters office is located at 480 Commercial Drive in Palmer.



1740 South Chugach Street  
Palmer, Alaska 99645  
1-800-478-3211  
[www.mtasolutions.com](http://www.mtasolutions.com)

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# Did You Know?

You could  
receive local residential  
or wireless phone service for  
only \$1.

Read this brochure  
to see if you qualify for  
Lifeline or Afford-A-Phone discounts  
and the Link-Up Program  
at MTA.



# Application for Lifeline or Afford-A-Phone Discounts

**Please print**

Today's Date \_\_\_\_\_

Applicant Name \_\_\_\_\_

(Must be the same person listed on the MTA account for the phone number and must provide photo identification)

Lifeline or Afford-A-Phone Number \_\_\_\_\_

Physical Address \_\_\_\_\_

Billing Address \_\_\_\_\_

**Criteria for Application**

Lifeline assistance is provided to low income residential customers of MTA who meet the following criteria for assistance.

**ONLY ONE LIFELINE BENEFIT IS ALLOWED PER HOUSEHOLD.**

**The applicant must live within the MTA Service Area while receiving this service.**

This assistance applies to single line residential local **or** wireless service only.

The Applicant must meet the eligibility criteria established by the FCC and Regulatory Commission of Alaska to qualify for such support.

As standard procedure, MTA verifies the eligibility of participation in the qualifying program, programs, or income the Applicant represents on this application.

\_\_\_\_\_  
MTA Representative  
*Please print*

- Office Use Only**
- I participate in the following program(s):
- \_\_\_\_ Supplemental Security Income (SSI)
  - \_\_\_\_ Medicaid
  - \_\_\_\_ Federal Public Housing Assistance
  - \_\_\_\_ SNAP (Supplemental Nutrition Assistance Program)
  - \_\_\_\_ Low-income Home Energy Assistance Program
  - \_\_\_\_ Bureau of Indian Affairs general assistance
  - \_\_\_\_ Tribally Administered Temporary Assistance for Needy Families (TANF)
  - \_\_\_\_ Head Start
  - \_\_\_\_ (Only those meeting its income qualifying standard.)
  - \_\_\_\_ National School Lunch Program's free lunch program
  - \_\_\_\_ Alaska Temporary Assistance Program (ATAP)
  - \_\_\_\_ Alaska Adult Public Assistance Program (APA)
  - \_\_\_\_ VA Disability Pension
  - \_\_\_\_ Child Care Assistance Program (PASS I, II, or III)
  - \_\_\_\_ Alaska State Housing Corporation Programs:
    - A. Public Housing
    - B. Interest Rate Reduction for Low Income Borrowers
    - C. Home Investment Partnership Program (HOME)
    - D. Low Income Housing Tax Credit Program
    - E. Senior Citizen Housing Development Fund
  - \_\_\_\_ Pioneer Home Payment Assistance
  - \_\_\_\_ Denali Kid Care
  - \_\_\_\_ Women Infant and Children's Program (WIC)
  - \_\_\_\_ State of Alaska Heating Assistance Program

**OR**

I certify that the household income where I have requested service qualifies with less than 135% of the Federal Poverty Guideline, as outlined, for the number of persons in the household. I will provide MTA with documentation of income as requested before Lifeline assistance will be granted.

Household Size	Income Requirement
1	less than \$18,860
2	less than \$25,542
3	less than \$32,225
4	less than \$38,907
5	less than \$45,590
6	less than \$52,272
7	less than \$58,955
8	less than \$65,637

For each additional person, add \$6,682

In order to qualify for the Lifeline and/or the Link-Up assistance program:

**I certify, under penalty of perjury, I am a participant in the program(s) I have indicated on this form or qualify under the Federal Income Requirement listed herein.** I authorize the appropriate agency to release recipient status information requested by MTA for verification of my participation in the program(s) I have indicated and/or monetary benefits received by my household.

Toll Block or  \$250 Deposit

Long distance and roaming charges are not included; all rate plans are billed one month in advance; other restrictions apply.

I agree that I will notify MTA immediately if I cease to participate in the qualifying program(s), or the household income increases above the accepted requirement. I agree to all the terms and conditions of this service.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Last four digits of Social Security Number or date of birth.

**Office Use Only:**